Shreya Pandey

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I am a logical and an organized individual with a foundational understanding of web designing. Seeking an entry-level position to apply my skills and expand my knowledge. Eager to contribute to a dynamic team and learn from experienced professionals.

Experience

Customer Support Executive   *JAN 2023- OCT 2023*

- Worked as a support executive for 10 months.
- Handling customer inquiries and complaints
- Resolving order-related problems.
- Providing customer support and tracking orders.

Projects

Food ordering website

- In this project I worked in a team of two and collaborated in source code.
- My role in this project was as a Front end developer.

Education

INTEGRAL UNIVERSITY | BCA   *2021-2023*

- Bachelor of Computer Application,
- CGPA: 9.3

INTERMEDIATE FROM KVS   *2019-2020*

- Completed intermediate with 80.83%

HIGHSCHOOL FROM KVS   *2017-2018*

- Completed highschool with 75%

Skills

- Soft Communication Skills
- MS office Skills
- Presentation Skills
- Team Collaboration
- Reasoning Ability